



Assistant Night Manager

Closing Date: 24/09/2021

Description:

Hotel Football is currently recruiting for an Assistant Night Manager to join our hardworking, talented Front of House Team.

The culture of Hotel Football is what truly sets it apart from other hotels. We believe in a world-class, welcoming service, where guests can relax as if they were at home, while still receiving top class treatment from our team.

Responsibilities:

As Assistant Night Manager, you will be responsible for ensuring the smooth operational running of the whole hotel throughout the night. You will act as a Manager on Duty and be a point of contact for any issues or guest enquiries should they come up.

We are looking for an experienced, engaged and passionate Assistant Night Manager to deliver exceptional guest service throughout the night shift.

The role involves taking full responsibility for the hotel, guests and staff during the night shift. You will be responsible for checking guests in and out of the hotel, dealing with guest enquiries, staff supervision and training, banking procedures, overseeing the night time cleaning and food and beverage operation, and also have security responsibilities.

The ideal candidate will be warm and welcoming, providing the guest with an efficient and courteous welcome and departure, whilst also working behind the scenes to oversee the completion of nightly reports and prepare for the next day arrivals. Attention to detail, reliability and a customer focus is vital to your success in this role.

EXPERIENCE

- Minimum 2 years experience in a Assistant Night Manager role within a similar size hotel.
- Strong understanding of OPERA or similar reservation systems.

Benefits:

- Fantastic employee/ friends and family rates across all GG Hospitality properties with 50% off food during your stay
- Employee/ friends and family rates across all Marriott brands
- Employee/ friends and family rates across the Small Luxury Hotels of the World brands
- Rewards for Employee Milestones, Employee of the Month, Most Guest Mentions incentives
- Access to the Perkbox website and app
- Discounts on travel
- Meals on shift
- Complimentary dry cleaning
- Access to Huddle app - Money off gym members including digital fitness offerings

If you're interested in this role, please contact:

Email: margaret.bartnikiewicz@gcemployment.uk
Tel: 07503620815



Details:

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|-------------------------------------|
| Rate of Pay: Competitive |
| Working Hours: TBC |
| Contract Type: Permanent, Full Time |

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