



Hotel Receptionist

Closing Date: 14/08/2021

Description:

The Royal Toby Hotel are looking for Hotel Receptionists. Our Hotel Receptionist's play a vital role in delivering a great guest experience to all our guests. They have a keen eye for detail, an organised approach and a willingness to exceed our guest expectation. Often operating on the front line, they are the real ambassadors of our company, and are committed to consistently delivering high standards. Our Receptionists are hardworking individuals who can work on their own initiative as well as part of a team and are key players in our front of house teams.

Responsibilities:

As one of our Reception team you are the first and last person our guests see, you set the bar for their visit and you will make sure that everything has exceeded their expectations before they leave. This position will include working Late, Early & Middle Shifts and working on vital days such as Weekends, Public Bank Holidays and during the festive period.

You will come to us with:

Experience in a customer facing role / reception role
Intermediate / advanced administration skills
Confident and professional phone manner
Experience in working with Rezlynx PMS would be an advantage but not essential.

Deckers Hospitality Group is a family run hospitality business established for over 25 years running a successful wholesale business and own and operate The Royal Toby Hotel which is one of the most popular hotels in the area, boasting 53 bedrooms, 2 excellent unique restaurants and conference & banqueting facilities. Deckers also provide all their own meat products via their own dedicated butchery.

Benefits:

Great career progression

Details:

Rate of Pay: Competitive
Working Hours: TBC
Contract Type: Full Time, Permanent

If you're interested in this role, please contact:

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