



Front Office Team Member

Closing Date: 30/07/2021

Description:

Kimpton Clocktower are looking for a Front Office Team Member.

A refuge in the capital of cool, with its clock tower and striking Victorian architecture, The Kimpton Clocktower, the Newest Kimpton in the UK is an unmistakable landmark in the city's skyline. A magnificent, terracotta Grade II listed building, with its Iconic Refuge Restaurant and Bar, the hotel is situated in the Manchester City Centre with unique event spaces for up to 1000 delegates and were proud to say that our ballroom is the largest single event space within the Northwest of England, want to be part of this Lifestyle Luxury property?

We are looking for Front Office team Members who can work a minimum 0of 24 Hours a week, over 3 days/ nights.

Responsibilities:

Your day to day:

You will feel at home with us if you are looking for a place where you can

- Be yourself: Bring in your individuality and the best and ever improving version of you. Who you are is who we are. So bring the real you.
- Lead yourself: Do the right thing when nobody is watching and take initiative. Find creative new ways to delight guests and colleagues, we trust you to learn, grow and continually improve at whatever you do.
- Make it count: Create ridiculously personal experiences (for our guests and our colleagues). What you do matters. You matter.

To succeed as a Front Office Team member you will need:

- To be passionate about delivering great service and be guest focused
- Previous experience in Receptionist, Guest Relations, Concierge
- Experience with handling guests queries and complaints
- To be willing to learn new things and work as part of a wide hotel team

Benefits:

- 104 Hour Guaranteed Monthly Hours Contract, with the ability to Flex Hours up with business demand (Every Hour Worked Paid)
- 28 days holiday each year, including bank holidays, this increases up to a maximum of 33 days?(Pro Rated)
- Worldwide employee and friends & family hotel room rates
- Discounts on retail and various activities through our benefit portal
- Employee assistance programme 24/7
- Recognition programmes
- Opportunities for career progression and to transfer around the world
- Meals whilst on duty
- Opportunities to get involved in our charitable and community activities
- Most importantly, we'll help you grow, and develop you as an individual

If you're interested in this role, please contact:

Email: margaret.bartnikiewicz@gcemployment.uk
Tel: 07503620815



Talent Hub marketingManchester

Details:

Rate of Pay: £9.00 p/h
Working Hours: TBC
Contract Type: Full Time, Permanent

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