

# Housekeeping Supervisor

Closing Date: 30/07/2021

### Description:

We are always looking for hospitality professionals to join our family and bring new ideas to how we can provide the best possible experience. We are looking for talented individuals who want to work alongside likeminded passionate people in a rewarding, fulfilling, and fun environment. We know that your unique talents and ambitions not only can exceed our guests' exacting standards, but also propel your own career potential in a company that recognises and rewards.

We are currently recruiting a Housekeeping Supervisor to join our Housekeeping Department at our Novotel Hotel, Manchester.

#### **Responsibilities:**

In the role of Supervisor, you will report to Head Housekeeper and be responsible for supporting your team in the day to day running of the housekeeping department.

Your role will include:

- Work to improve productivity and efficiency of room cleaning
- Analyse guest data to plan resources and materials required to meet operational requirements
- Maintain strong working relationship with GM, Hotel Team, HSK team and suppliers to ensure clear communication and implementation of best practice
- Identify ways to improve Guest Satisfaction
- Adhere to H&S Policy, keep all work areas neat and well organised COSHH/Manual Handling
- Recruit, train, manage and monitor team performance daily/weekly
- Deliver and exceed financial targets
- Manage expenditure and payroll to ensure budgets are achieved
- Participate in training to improve skills and performance
- Solve routine challenges that occur on the job

If you have previous experience of working in a housekeeping environment, can deliver a consistent level of service in a challenging environment and want to join a business that offers you exceptional development and potential to progress, apply now.

#### Benefits:

- About your Benefits:
- -Attractive Bonus Scheme
- -Pension Scheme
- -A Discount Card to be used in Accor Hotels Worldwide
- -Complimentary stays in UK hotel (Bonus Breaks Vouchers subject to availability and T&C)
- -Training & Development
- -Additional holidays with service
- -International Development Opportunities

If you're interested in this role, please contact:

## Email: margaret.bartnikiewicz@gcemployment.uk Tel: 07503620815



Talent Hub marketingManchester

Details: Rate of Pay: Competitive Working Hours: TBC Contract Type: Full Time, Permanent

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