



Lobby Manager

Closing Date: 30/07/2021

Description:

We are always looking for hospitality professionals to join our family and bring new ideas to how we can provide the best possible experience. Professionals who understand and believe in our values: having Integrity, being Ambitious, and always being Quality-Driven. We are looking for talented individuals who want to work alongside likeminded passionate people in a rewarding, fulfilling, and fun environment. We know that your unique talents and ambitions not only can exceed our guests' exacting standards, but also propel your own career potential in a company that recognises and rewards.

We are currently recruiting for a Lobby Manager for our 5 Star The Edwardian Manchester, A Radisson Collection Hotel.

Responsibilities:

Amazing opportunities to join The Edwardian Manchester, A Radisson Collection Hotel. As a Lobby Manager you will be responsible for ensuring the smooth running of the lobby operation ensuring a high level of service is always maintained and expectations are exceeded.

As a Lobby Manager your focus will be on service delivery as guest satisfaction is paramount within this role. You will be responsible for ensuring you lead and the lobby team to establish a highly motivated and winning team.

You will need to have proven track record of overseeing a busy reception or hotel duty management experience is required. Previous experience of IT applications including Opera, Office 365, Guest Plus. Demonstrates excellent leadership skills, attention to detail and customer service skills. Impeccable command of the English language both written and spoken.

Benefits:

About your Benefits:

- Career development opportunities in a wide range of training programmes.
- 28 days' holiday per annum including Bank Holidays.
- Complimentary hot meals, salad bar and beverages provided daily.
- Uniforms provided as per the role requirement.
- Preferential accommodation rates for all Edwardian Hotels for hosts, friends and family.
- Discounts on food and beverage in all Edwardian restaurants, bars and spas

Details:

Rate of Pay: Competitive

Working Hours: TBC

Contract Type: Full Time, Permanent

If you're interested in this role, please contact:

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