



## Lobby Host

**Closing Date: 30/07/2021**

### Description:

We are always looking for hospitality professionals to join our family and bring new ideas to how we can provide the best possible experience. Professionals who understand and believe in our values: having Integrity, being Ambitious, and always being Quality-Driven. We are looking for talented individuals who want to work alongside likeminded passionate people in a rewarding, fulfilling, and fun environment. We know that your unique talents and ambitions not only can exceed our guests' exacting standards, but also propel your own career potential in a company that recognises and rewards.

We are currently recruiting for a Reception Lobby Host for The Edwardian Manchester, a Radisson Collection Hotel.

### Responsibilities:

An amazing opportunity to join Edwardian Hotels at our stunning 5 Star Hotels as a Reception Lobby Host. As a Reception Lobby Host, you will be responsible for meeting and greeting our guest, including check and check out procedures and dealing with guest enquires. Ensuring a high level of customer satisfaction is delivered all times in line with our core values and standards, exceeding guest expectations.

Previous hotel reception experience is required ideally within a 4- or 5-star hotel operation. Previous experience of IT applications including Opera, Office 365, Guest Plus. Demonstrates excellent attention to detail and customer service skills. Impeccable command of the English language both written and spoken.

### Benefits:

About your Benefits:

- Career development opportunities in a wide range of training programmes.
- 28 days' holiday per annum including Bank Holidays.
- Complimentary hot meals, salad bar and beverages provided daily.
- Uniforms provided as per the role requirement.
- Preferential accommodation rates for all Edwardian Hotels for hosts, friends and family.
- Discounts on food and beverage in all Edwardian restaurants, bars and spas

### Details:

Rate of Pay: Competitive

Working Hours: TBC

Contract Type: Full Time, Permanent

If you're interested in this role, please contact:

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