



Floor Manager

Closing Date: 30/07/2021

Description:

We are always looking for hospitality professionals to join our family and bring new ideas to how we can provide the best possible experience. Professionals who understand and believe in our values: having Integrity, being Ambitious, and always being Quality-Driven. We are looking for talented individuals who want to work alongside likeminded passionate people in a rewarding, fulfilling, and fun environment. We know that your unique talents and ambitions not only can exceed our guests' exacting standards, but also propel your own career potential in a company that recognises and rewards.

We are currently recruiting for a Floor Manager for our Exclusive Peter Street Kitchen Restaurant and Bar located within our 5 Star The Edwardian Manchester, A Radisson Collection Hotel.

Responsibilities:

An amazing opportunity to join our exclusive Peter Street Restaurant located within our 5 Star The Edwardian Manchester, Radisson Collection Hotel as a Floor Manager. You will be responsible for overseeing all aspects of the Peter Street Kitchen operation. Achieve hotel revenue, profit and customer satisfaction goals for the food and beverage operation. Direct the food and beverage operations team to ensure both customer and host satisfaction is achieved in a motivated and cohesive environment. Ensure guest expectations are exceeded and seek opportunities to improve the guest experience by requesting feedback and evaluating service levels. Implementing and developing strategies to improve where necessary.

Current in-depth beverage experience within a high-end liquor led operation. Capable of demonstrating outstanding leadership, coaching and change management. The ability to demonstrate personal ownership of tasks and ensure completion to achieve required results. A proven track record of achieving outstanding levels of personal and departmental targets to meet and exceed expectations.

Benefits:

About your Benefits:

- Career development opportunities in a wide range of training programmes.
- 28 days' holiday per annum including Bank Holidays.
- Complimentary hot meals, salad bar and beverages provided daily.
- Uniforms provided as per the role requirement.
- Preferential accommodation rates for all Edwardian Hotels for hosts, friends and family.
- Discounts on food and beverage in all Edwardian restaurants, bars and spas

Details:

Rate of Pay: Competitive

Working Hours: TBC

Contract Type: Full Time, Permanent

If you're interested in this role, please contact:

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