



Lobby Ambassador

Closing Date: 25/06/2021

Description:

The exciting role of Lobby Ambassador has arisen within the Front of House team at the five-star Lowry Hotel - Manchester's Iconic five-star hotel
Working in the Lobby and Reception, this guest-facing role involves working as part of the Front of House team, ensuring all guests of the hotel receive professional individual service throughout their journey through the hotel.

Responsibilities:

The role involves receiving, registering and rooming guests on arrival to the hotel and attending to all their requests, including cashiering requirements throughout their stay and ensuring a good impression remains as the guest departs. The role involves the highest standard of guest care and a personalised, professional service at all times. The front of house team are the first point of contact for all guest needs and challenges.
The ideal candidate will have previous experience in a similar role, and excellent guest care and social skills, be standards driven, and the ability to use their own initiative and work as part of a dynamic team. Own clean driving licence is preferred and knowledge of Opera is preferred but not required - full training will be provided.

Benefits:

Great benefits available and career progression within the brand

- Uniform and Meals on duty provided
- Unique team member discount rate and 50% of all food and drink. Friends and family discount also available.
- Access to discounted rates with Millennium and Copthorne Hotels
- Access to wider wallet benefits platform
- Access to online training facilities with Flow
- Death in service benefit for contracted employees

Details:

Rate of Pay: Competitive
Working Hours: TBC, Casual
Contract Type: Permanent, Full Time

If you're interested in this role, please contact:

Email: margaret.bartnikiewicz@gcemployment.uk
Tel: 07503620815