

Qualifications in

# Hospitality

delivered by  
**GC Tourism and  
Hospitality Talent Hub**



**FREE** to sign up and attend training,  
designed to upskill your staff

The Growth Company and Marketing Manchester, supported by the Manchester Hoteliers' Association, are ready to help individuals working in the hospitality, tourism and leisure industries - including those who have been impacted by the COVID-19 pandemic



The  
Growth  
Company

marketingManchester

# Secure the future of your business

It's been proven that upskilling your staff can result in increasing staff retention, enhancing staff morale and productivity, and developing the overall skill level of your workforce.

## Free to sign up and attend training

Our programme can be tailored to your business needs in order to meet your organisational objectives. We want to help you to support your staff, making them feel more valued and better equipped in their role.

## Our offer

We're proud to offer industry recognized qualifications, assessing and improving both the knowledge and competence of your employees, whether they're full-time, part time, furloughed, or even going through the consultation process.

The delivery of the qualification can be taken fully remotely via our online learning platform, or safely within your premises with minimal disruption. The courses are also fully available to any currently furloughed staff, helping to keep them engaged with your business, whilst also increasing their knowledge and skills during their time out of work.



**AWARDS**

Level 2 Award in Conflict Management

Level 2 Award in Customer Service

Level 2 Award in Food Allergen Awareness

Level 3 Award in Education and Training

Level 2 Award in Digital Skills for the Workplace

Level 1 Award in Digital Skills

**CERTIFICATES**

Level 1 Certificate in Business Administration

Level 2 Certificate in Business Improvement Techniques

Level 2 Certificate in Cleaning and Support Services Skills

Level 2 Certificate in Cleaning Principles

Level 1 Certificate in Digital Skills

Level 2 Certificate in Digital Skills for the Workplace

Level 2 Certificate in Hospitality and Catering Principles with Beverage Service

Level 2 Certificate in Hospitality and Catering Principles with Food and Beverage Service

Level 2 Certificate in Hospitality and Catering Principles with Food Production and Cooking

Level 2 Certificate in Hospitality and Catering Principles with Food Service

Level 2 Certificate in Introduction to Autistic Spectrum Conditions

Level 2 Certificate in Principles of Business and Administration

Level 2 Certificate in Team Leading Principles

Level 2 Certificate in Customer Service

<b>DIPLOMAS</b>
Level 2 Diploma for Commis Chefs
Level 2 Diploma in Business Administration
Level 2 Diploma in Customer Service
Level 2 Diploma in Hospitality
Level 2 Diploma in Team Leading
Level 2 Diploma for IT Users
Level 2 NVQ Diploma in Business Improvement Techniques
Level 2 NVQ Diploma in Food and Beverage Service
Level 2 NVQ Diploma in Food Production and Cooking
Level 2 NVQ Diploma in Food Service
<b>NON-REGULATED</b>
Non-Regulated Level 2 in Administration
Non-Regulated Level 2 in Business Management
Non-Regulated Level 2 ICT for Users
Non-Regulated Level 2 in Hospitality ad Catering
Non-Regulated Level 2 in Media and Communication

**To find out more on how to access our free training and for more details, please get in touch**

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